



## WARRANTY – TERMS AND CONDITIONS

**Thanks for your purchase. Please read carefully this document before you use and install your ductless mini split. Keep this document for warranty.**

This product has a base limited warranty up to 7 years for the compressor and 1 year in electric parts.

If the unit is properly registered online within 60 days after the installation date, an additional warranty (the “Registered Additional Term Warranty”) is provided and lasts for as long as the original registered owner or their spouse (“registered owner”) own and reside in the home in which the unit was originally installed, the designated additional warranty term will vary depending on the unit’s model and type. (See the chart below.) To register, go to [www.aurususa.com](http://www.aurususa.com) and click “Warranty Registration”. Some states and provinces do not allow limitation of warranty coverage to registered owner, so the above limitation may not apply to you. *NOTE - Registering your product does not guarantee the manufacturer’s warranty or “Registered Additional Term Warranty” the application thereof. If the registered product does not meet all qualifying factors and/or requirements for standard or extended warranty, or falls within one of the warranty conditions, the warranty will not apply to the equipment and/or your product regardless of the fact that the product is registered.*

Owner Name: _____	Owner Email: _____
Model: _____	Installed By: _____
Serial No. (Outdoor Unit): _____	Serial No. (Indoor Unit): _____
Date of Installation: _____	
Address of Installation: _____	

**WE INVITE YOU TO READ THE USER MANUAL FOR PROPER USE FOR YOUR MINI SPLIT.**

This warranty applies only to any factory defects during manufacturing. Misuse, electric shocks, voltage variations, impacts or hits, lack of physical ground, lack of maintenance or any other damage caused by negligence are not covered by this policy.

### **CONDITIONS:**

1. Where a product is installed in a newly constructed home, the date of installation is the date the original homeowner purchased the home from the builder.
2. If the date of the original installation cannot be verified, then the warranty period begins ninety (90) days from the date of product manufacture (as indicated by the model and serial number). Proof of purchase may be required at time of service.
3. The mini split must be installed and serviced at least once a year by a licensed HVAC contractor or qualified technician authorized by AURUS. Any Installation made by any unqualified person and/or company or the lack of proof of annual service **AUTOMATICALLY CANCELS THIS WARRANTY.**
4. The warranty applies only to products remaining in their original installation location.
5. The registered additional term warranty for compressors and electrical parts applies **ONLY** to the original owner and is not available for subsequent owners.
6. Installation, use, care, and maintenance must be normal and in accordance with instructions contained in the Installation Instructions.
8. Defective parts must be returned to the distributor through a registered servicing dealer for credit.
9. The replacement of a part under this warranty does not extend the warranty period.

## **THIS WARRANTY DOES NOT COVER:**

- Remote control and other components not included in this document.
- Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing, or handling of either defective parts, or replacement parts, or new units.
- Units that are ordered over the Internet, by telephone, or by other electronic means unless the unit is installed by a dealer adhering to all applicable federal, state, and local codes, policies, and licensing requirements.
- Normal maintenance including coil cleaning, filter cleaning and/or replacement, and lubrication.
- Failure, damage or repairs due to faulty installation, misapplication, abuse, improper servicing, unauthorized alteration or improper operation.
- Failure to start or damages due to voltage conditions, blown fuses, open circuit breakers, or the inadequacy, unavailability, or interruption of electrical, Internet service provider, or mobile device carrier service or your home network.
- Failure or damage due to floods, winds, fires, lightning, accidents, corrosive environments (rust, etc.) or other conditions beyond the control of Company.
- Parts not supplied or designated by the Company, or damages resulting from their use.
- Products installed outside the U.S.A. or Canada.
- Electricity or fuel costs or increases in electricity or fuel costs from any reason whatsoever including additional or unusual use of supplemental electric heat.
- Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.
- ANY SPECIAL, INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER. Some states or provinces do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

## **HOW TO VALIDATE THE WARRANTY**

To validate warranty, you must obtain a diagnosis by a licensed HVAC contractor or qualified technician authorized by AURUS. Furthermore, you must show this policy with its respective seal or authorized company letterhead as well as the billing receipt from the establishment where you bought the mini split. Report any failure or defect as soon as possible. REMOVAL OF MINI SPLIT BY UNQUALIFIED PERSONNEL AUTOMATICALLY VOIDS WARRANTY.

## **WHAT COMPANY WILL DO**

As the Company's only responsibility and the Purchaser's only remedy under this limited warranty, Company will furnish a replacement part for installation by licensed HVAC service provider, without charge for the part only, to replace any product part that fails due to a manufacturing defect under normal use and maintenance. The Purchaser must pay for any and all shipping and handling charges and other costs of warranty service for the replacement part. If the Product part is not available, the Company will, at its option, provide a free suitable part or provide a credit in the amount of the then factory selling price for a new suitable substitute part to be used by the Purchaser towards the retail purchase price of a new Company product. Any new Product purchase shall be at Purchaser's sole cost and expense including, but not limited to, all shipping, removal, and installation costs and expenses.

**ADEQUATE EQUIPMENT**

The mini split you chose must cover the designated area. Using a mini split that does not correspond to the area you want to cover will cause problems with the efficiency and will cancel this warranty.

**TO BE FILLED OUT BY DISTRIBUTOR. THIS POLICY COVERS THESE INVERTER AURUS MINI SPLIT MODELS.**

**EXTENDED WARRANTY WITH REGISTRATION INCLUDES:**

**8 YEARS COMPRESSOR &  
5 YEARS ELECTRICAL PARTS.**

- ARU32-H12A1/INVL-US2: \_\_\_\_\_
- ARU32-H12A2/INVL-US2: \_\_\_\_\_
- ARU32-H18A2/INVL-US2: \_\_\_\_\_
- ARU32-H24A2/INVL-US2: \_\_\_\_\_
- ARU32-H36A2/INVL-US2: \_\_\_\_\_

**10 YEARS COMPRESSOR &  
12 YEARS ELECTRICAL PARTS**

- ARU32-H12A1/INVL-US: \_\_\_\_\_
- ARU32-H12A2/INVL-US: \_\_\_\_\_
- ARU32-H18A2/INVL-US: \_\_\_\_\_
- ARU32-H24A2/INVL-US: \_\_\_\_\_
- ARU454-H12A1/INVL-US2: \_\_\_\_\_
- ARU454-H12A2/INVL-US2: \_\_\_\_\_
- ARU454-H24A2/INVL-US2: \_\_\_\_\_

Imported by:

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